

APPENDIX 1

Maternity Dashboard : Clinical Performance and Governance Score Card

This Appendix must be read in conjunction with Good Practice No. 7: *Maternity Dashboard: Clinical Performance and Governance Score Card*. It is an example card used by a London teaching hospital. (For best results, please print pages 7 and 8 on A3 paper as a double-page spread).

		Goal	Red Flag	Measure	Comment	Data Source	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	COMMENTS / ACTION THIS MONTH	
Activity	Organisation	Number ethnic group reps. on Labour Ward Forum	4 reps	<2	Minutes	Aim for 4 but not guaranteed reps available – review 1/4ly	DATEX	2	2	2	2	2	2	2	3			
	Births	Benchmarked to 5000 per annum	5000 (420)	>450	Births	If >900 over 2 month period, bookings to be capped	DATEX	378	383	425	431	451	418	428	407	420		
	Scheduled Bookings	Bookings (1st visit) scheduled	5405 (450)	>500	Bookings (1st visit)	Tolerance 15%	DATEX	381	378	422	427	447	491	516	408	422		Not all the booked patients are likely to deliver at SGH
	Instr. Vag. Del.	Ventouse & forceps	10–15%	<5%or >20%	Inst Vag D/Birth	Tolerance 15%	DATEX	11.8	7.6	10.8	10.2	10.4	11.2	13.8	12.7	14.5		
	C-Section	Total rate (planned & unscheduled)	<23%	>25%	C-section/Birth	If >30% then cap & refer to other provider	DATEX	25.5	23.3	24.4	23.3	23.3	19.3	21.7	20.14	23.6		Resident consultant cover was increased to 60 hours per week
Workforce	Staffing levels	Weekly hours of consultant cover on labour ward	>60 hours	<44 hours	Hours	Per week	Labour Suite off-duty					48	56	46	54			
		Midwife/birth ratio	1.30	>1.40	WTE/births		HOM	1.33	1.35	1.3	1.34	1.36	1.3	1.3	1.3		Under review	
		Supervisor to midwife ratio	<1.15	>1.20			HOM	1.17	1.19	1.18	1.19	1.14	1.18	1.18	1.17		Under review	
		Ed & training Prog - attendance	>90%	<90%		Review 6 monthly			90%								100%	100% New staff attended Skills & Drills/CTG/STAN Training on induction
Clinical indicators	Maternal Morbidity	Eclampsia			No. of patients		DATEX	0	0	0	1	0	0	0	0	0		
		ICU admissions in obstetrics	<6 cases	>6 cases	No. of patients		DATEX	0	0	0	1	0	0	0	1	1		
		Blood transfusions (4 units of blood)	in any	in any	No. of patients		DATEX	0	1	0	1	0	1	0	0	0		
		Postpartum hysterectomies	two	two	No. of patients		DATEX	0	0	0	0	0	0	0	0	0		Uterine artery embolisation in April
	Neonatal morbidity	Number of cases of meconium aspiration	month	month	No. of patients		DATEX					3	1	1	0			
		Number of cases of hypoxic encephalopathy (Grades 2 & 3)	period	period	No. of patients		DATEX	0	0	1	0	0	0	0	1	0		
	Risk Management	Number of SUIs			Investigations undertaken		Risk Dep	0	0	0	0	0	1	0	0	0		
		Failed instrumental delivery	<1%	>3%	Ins Del/Birth		Risk Dep	0.8	0.8	0.7	0.9	0.7	0.5	0.2	0.2	0.2		
		Massive PPH >2L	<10 / month	>15 / month			Risk Dep	3	2	1	3	3	6	4	3	6		
		Shoulder dystocia	<6 / month	>10 / month	0.5–1.5 % of Deliveries		Risk Dep	5	8	4	6	7	3	5	9	3	Possible overdiagnosis/Mandatory training & Skills and Drills of Shoulder Dystocia	
	3rd-degree tear	<6 / month	>10 / month	<5% of deliveries (RCOG)		Risk Dep	14	5	6	5	8	10	5	8	6	Individual training issues identified. Audit on 3rd-degree tear initiated. Ventouse hands-on one to one training for SpRs carried out.		
Complaints	Number of complaints	<5 / month	>8 / month															
	Number of times unit closed for admissions in each month	<1 per month	>3 times per month															